



Compliance FAQs

▼ Is there an audit facility?

All data received from managed devices is time stamped and logged in the database, as are any events and alerts that are generated. In addition, when an interactive console is opened to a managed device, then all interaction with that device is also logged along with who issued the command. Obviously, you cannot keep inserting data into the database ad infinitum, so regular housekeeping jobs are run which archive data from the database to flat text files, which you can then back up and delete using any appropriate mechanism. The volume of data retained in the database after a housekeeping job is run is determined by you on a per managed device basis.